Museum People Flow Analytics

Recommended for Museums

CUSTOMER REQUIREMENTS

- Measure Visitor Counts and People Flow in different areas of the Museum.
- Data Visualisation to identify visitors patterns and demographics.
- AI to learn, and predict the expected visitor behaviours in future events.
- Operation workspaces to allocate the right level of staffing resources.
- Case Studies >>

2 TYPES OF DEPLOYMENTS

- Entrance Only How many visitors? Who are they?
- Entrance + Area The number of visitors in each room during a special exhibition. <u>Sample Floor Plans</u>

SYSTEM DESIGN

Equipment:

- FootfallCam 3D Pro2 Count visitor In/Out on entrances.
- <u>FootfallCam Centroid</u> Reusing existing CCTV camera for the number of visitors per room.
- FootfallCam V9 Cloud Dashboards, AI and operation workspaces for Museums.

Metrics:

- FootfallCam Data: <u>Visitor Count (In/Out)</u>, <u>Live Occupancy Count</u>,
 Dwell Time
- <u>Data Add-Ons:</u> Population Data, Economic Data, Global Holidays Data, Weather Data,
- Customer Data: Ticketing sales, merchandising sales, staff numbers.

Use Cases:

- Directors: Portfolio Overview, Live Dashboard, Traffic Analysis Report, Area People Flow, Funding Justification
- Marketing: Event Uplift, Event Performance Tracker, Event Compare
- Sales: Ticketing audits
- Operation: Staff Scheduling
- Data Analyst: Report Builder, Investigative Workspace, Query Builder
- Explore more >>

Maintainability:

- Dedicated Account Manager for each museum customer.
- Self Support: Health Check, <u>Support Helpdesk</u>
- Support Contract: <u>Support Contract Template</u>, Field Service Price List

Reliability:

- Data Accuracy, RMA process
- System Uptime SLA
- Security and Privacy



Installed in over 850 malls around the world.



Live Operational Dashboard



Area People Flow

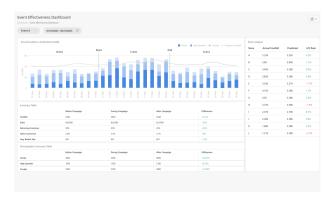


Trend Analysis Report

- <u>Project Management Process-</u> Project Scoping, Configuration,
 Data Audit, Review and Feedback -Your selected installation
 partner or by a FootfallCam approved installer
- Configuration- Inclusive Area Planning, System Configuration and Data Audit, <u>Accuracy tuning service</u>

Data Integration:

- Import and Export data Raw sensor data and AI metrics data can be added into your BI systems such as Power BI.
 Analytics Manager V9 comes with <u>custom API</u> or ready made PowerBI connectors.
- Customisation Support up to 2,000 FREE engineering hours



Event Performance Tracker

NEXT STEPS

Buying Process:

- RFP Request for Proposal template
- Pilot <u>Pilot Project template</u>
- RFQ Request for Quotation template

Executive Summary

- ✓ FootfallCam is the global leader in Visitor Analytics for Museums.
- ✓ Live dashboards for operation team to manage the crowd for different area during events
- ✔ Combining with their event data, for justification, audit and operation recommendations.
- ✓ Local support of Footfallcam.

References:

- FootfallCam for Museum Powerpoint_Slides
- FootfallCam 3D Pro2 People Counter <u>Datasheet</u>
- FootfallCam V9 Essential Edition <u>Datasheet</u>
- FootfallCam 3D Pro2 <u>Installation Guide</u>
 - GDPR compliance
- Warranty And RMA Policy
- Service Level Agreement (SLA)